STANDARD TERMS FOR CLIENT ENGAGEMENTS

OVERVIEW
These terms apply to any particular matter that we undertake for a client. The phrase “these terms,” when used below, means the following Standard Terms for Client Engagements. In these terms, we use the term “you” to refer to our client(s); that term does not refer to or include any other person (see section 2, below). References to “us,” “we,” “our,” and the “firm” are references to Cassels Brock & Blackwell LLP.

By engaging us, or by continuing to engage us or obtain advice or services from us, you hereby agree to these terms, including any amendments made to them from time to time. If, at any time, you do not wish to continue to be bound by these terms (subject to certain limitations contained below, including those in section 6), you may terminate your engagement of the firm by notice given in writing. However, these terms will continue to apply to advice or services provided up to the time that such notice is received by us.

1. NATURE OF OUR ENGAGEMENT
For each matter for which you engage us, we will provide you with legal services that in our professional judgment are reasonably necessary and appropriate to carry out the particular engagement.

These terms apply to all matters that we undertake for you. However, if we also set out in an engagement letter the details of a particular matter that we undertake for you the terms of that letter, to the extent that they conflict with these terms, will apply to that matter.

We will not provide legal advice or services except as described in these terms and in any engagement letter we may send you. Further, your engagement of us will not be subject to your outside counsel guidelines, billing guidelines, or your form of engagement letter (if any) unless a member of the Audit and Risk Management Committee of the firm or the Managing Partner or a Deputy Managing Partner provides to you a signed, written acceptance of such terms or guidelines.

2. OUR REPRESENTATION OF YOU
Our representation of you will not include representing related persons or entities, such as individuals or other persons who are, for example, shareholders, directors or officers of a corporation, or its parent, subsidiaries or affiliates, related corporate entities, partners of a partnership or participants in a joint venture, or members of a trade association or other organization. In acting for you, we are not acting for or taking on any obligations to any such related persons or entities, and no lawyer-client or other fiduciary relationship will exist between us and any of them.
3. INSTRUCTIONS
For clients that are organizations (such as corporations), we will accept instructions from anyone in your organization who has apparent authority in connection with the particular matter, unless you instruct us otherwise.

4. UNDERTAKING TO PRESERVE CONFIDENTIALITY
We will not misuse or, subject to applicable law, our professional and ethical obligations and your instructions, disclose your confidential information. Because we owe this duty to all our clients, we will not disclose to others information we hold in confidence for you (even where such confidential information may be relevant to our representation of those others) or disclose to you information we hold in confidence for others (even where such confidential information would be relevant to our representation of you).

5. IDENTIFICATION OF POTENTIAL CONFLICTS
We will conduct a review of our records at the beginning of each new matter and will contact you if we identify a potential conflicting interest in representing you in the particular matter.

We do not normally consider ourselves to have a conflicting interest because we represent other clients, including any business competitor, customer, or supplier of yours, on whose behalf we are asserting legal positions or arguments that may be inconsistent with those you are asserting or may wish to assert, or who in another matter is adverse in interest to an entity you have a relationship with (through ownership, contract, or otherwise). Unless you have asked us to perform a conflict search against a particular person or entity, our conflict search will not necessarily identify any issues arising from our representation of that person or entity.

6. REPRESENTATION OF OTHER CLIENTS
We wish to avoid any circumstances in which you would consider our representation of another client to be inconsistent with our obligations to and understandings with you.

However, by engaging us in accordance with these terms, you are also agreeing that, while you are our client, you will permit us to represent other clients in other matters, including litigation matters, that may be adverse to your interests, provided that: (a) no such matter is the same as or directly related to any matter in which we are representing you or have represented you; and (b) we protect your relevant confidential information. In this latter regard, you acknowledge that, if we establish a confidentiality screen in a timely manner, that screen will be sufficient protection of your confidential information.

By giving this consent, you are waiving any conflict that may exist as a result of the “duty of loyalty.” This provision will survive the termination of the engagement between you and us, and the firm may rely upon this consent to represent other clients in matters adverse to you in the future.

We are relying on the consent described above in agreeing to represent you in each matter. Except as described above, we will not seek any further consent from you or consult with you before advising, acting for, or representing another client with interests that may be adverse to yours. If you have any questions concerning the implications of providing this consent, we recommend that you seek advice from independent legal counsel (which may include your in-house counsel, if applicable).

If we learn that we are engaged in a matter that creates a conflict of interest or a potential conflict of interest and you have not already given your consent to us, we may ask for your consent to our continuing to act on terms satisfactory to all concerned.
7. INABILITY TO RECEIVE INSTRUCTIONS
We will make our best efforts to contact you in advance of any relevant date to advise you of your options concerning any action that may need to be taken. Very occasionally, however, we may be unable, or it may be impracticable, to receive timely instructions from you about a possible course of action where the decision required is time-sensitive, and the failure to act may have a negative impact on your matter. In such a case, you authorize us to take whatever steps we consider appropriate in the circumstances, which may include filing documents on your behalf with a court or regulatory body, to protect your position. We will, in such a case, take the minimum steps necessary and promptly advise you as to what we did and why.

8. TERMINATION
You may at any time give us written notice to terminate your engagement of us. On termination, you will pay to us all unpaid legal fees, disbursements, and internal charges incurred in the ordinary course of our representation of you. Subject to our professional and ethical obligations, we may at any time terminate our legal representation of you for any reason, including as a result of conflicts of interest that arise or unpaid legal fees, disbursements, or internal charges. Termination of our engagement, by you or by us, does not affect your responsibility to pay for legal fees, disbursements, and internal charges incurred to the date of termination or necessarily incurred afterwards as part of the orderly termination of our engagement.

Unless our engagement has already terminated, our representation of you in a particular matter will end when you receive our final statement of account. Upon termination of a matter, please advise us if you wish us to return to you any documentation you gave us. Otherwise, we will deal with it (and any work product created for you) in accordance with our records retention practices, which may differ from your practices. Unless you advise us otherwise in writing, we may retain or destroy any such records as we deem appropriate.

Once our work on a particular matter has been completed, we will not advise you as to subsequent legal developments relating to that matter. The fact that we may subsequently send you information without charge or include you in general mailings will not change the fact that our engagement has been terminated.

We also do not diarize or take further steps to confirm the status of, amend, update, or renew any security or other filings (including, without limitation, registrations made under applicable legislation, garnishments, and writs of seizure and sale) that we may have made on your behalf. You will need to take all necessary steps to ensure that registrations and other filings remain effective, including by noting expiry dates and undertaking required renewals.

9. ELECTRONIC COMMUNICATIONS
During the course of our engagement on any particular matter, we may exchange electronic versions of documents and emails with you using commercially available software. Unfortunately, the available technology is vulnerable to attack by viruses and other destructive electronic programs. As a result, while we have sought to take countermeasures, our system may occasionally reject a communication you send us; alternatively, we may send you something that your system rejects. Accordingly, we cannot guarantee that you will receive all electronic communications and documents that we send you, or that they will always be virus-free. We make no promises relating to the delivery or security of any electronic communications between us. You consent to our sending you electronic communications, including confidential documents, unencrypted.
10. PRIVACY
In the course of our engagement, you may provide to us (and we may collect) personal information that is subject to applicable privacy protection laws. On your behalf, we will collect, use, or disclose that personal information, as appropriate, in the ordinary course of providing our services to you and for those purposes described in our privacy policy, which can be found on our website.

11. STAFFING
Unless you instruct us otherwise, we will draw on the necessary internal resources to handle each particular matter properly. If appropriate, we may involve different lawyers or other legal professionals to deal with different aspects of the matter, including lawyers and legal professionals other than those noted in any engagement letter we may send you. (Our “legal professionals” include law clerks, articling and law students, research librarians, and technical specialists.)

12. LEGAL FEES
Our fees are based on our assessment of the reasonable value of our services. To assist us in determining that value, we assign hourly billing rates to each of our lawyers and legal professionals, and record the time they spend and the services they render on a matter. If we have not previously done so, we will, upon request, provide you with the hourly billing rates for the principal lawyers involved in a matter.

It may be necessary to involve other lawyers and legal professionals (other than those noted in the engagement letter, if we have sent you one) to work on a particular matter, in which case their time will also be recorded at their then current hourly rates.

Our billing rates may change from time to time. If they change during the course of an engagement, the new rates will then apply.

We would be pleased, for any particular matter, to provide an estimate of legal fees, disbursements, and internal charges that we anticipate will be incurred and to provide updated estimates as the matter progresses. Because of the inherent difficulty of predicting the amount of time a particular matter will require and the course the engagement will take, the estimate will be an approximation only. Our actual fees, disbursements, and internal charges may vary, possibly significantly, from the estimate. Estimates are based on the circumstances as we understand them at the time and on assumptions about events that will affect the scope and nature of our work.

13. DISBURSEMENTS AND INTERNAL CHARGES
Our legal fees in a particular matter do not include our disbursements and internal charges, which will be billed in addition to our fees for legal services. They typically include such things as messenger and express delivery charges, postage and courier charges, computer research charges, printing and reproduction costs, overtime costs for administrative staff, travel expenses, filing charges, court reporter fees for examinations and transcripts, witness fees, and fees for service of legal process.